

Headland • Hart Station • Town Centre • Tofts Farm

20

St.Aidans • Owton Manor • Tofts Farm

980

Service 20 via Headland Town Square, Northgate, West View Road, Easington Road, King Oswy Drive, West View Road, Winterbottom Avenue, Raby Road, York Road, Stockton Road, Brenda Road, Tofts Road East and access roads. Service 980 via Stockton Road, Oxford Road, Catcote Road, Wynyard Road, Owton Manor Lane, Seaton Lane, Brenda Road, Tofts Road East and access roads.

MONDAY TO FRIDAY ONLY

Service number	20	980	20
Headland, Town Square	-	-	0713
Saxon Hotel	0523	-	0722
Hart Station, Bowes Green	0525	-	0724
King Oswy Drive, Shops	0527	-	0726
Brus Shops	0529	-	0728
York Road, South Road	0538	-	0737
St.Aidans Church	0541	0733	0740
Oxford Road, Catcote Road	-	0736	-
Owton Manor, St.Patricks	-	0741	-
Brenda Road, Golden Flatts	0545	0747	0744
Tofts Farm Roundabout	0547	0749	0746
Tofts Road East (Stadium)	-	0750	0747
Tofts Farm Terminus	-	0751	0748

**Changes to Services 20 and 980
from Monday 24 August 2009**

As a consequence of contract changes by Hartlepool Borough Council, afternoon journeys on these services will no longer be operated by Stagecoach in Hartlepool. The route and timetable of morning journeys continue unchanged.

**For a cleaner environment
Stagecoach in Hartlepool has a no-smoking policy**

**Afternoon journeys from Tofts Farm are operated by another bus company.
For more information, please contact Traveline on 0871 200 22 33.**

**For travel information contact
Traveline on 0871 200 22 33**

Calls cost 12p per minute plus your phone company's access charge

disability helpdesk

Monday to Friday 9:00am to 4:30pm

Call: 0191 566 0248 (TypeTalk enabled) Fax: 0191 566 0230

Email: northeast.disabilityhelpdesk@stagecoachbus.com

What to do if things go wrong

We do our best to meet your expectations, but occasionally things go wrong. If you feel we have failed you in some way please tell us about it:

Operations Manager, Stagecoach in Hartlepool, 8 Market Place, Hartlepool, TS24 7SB. Tel: 0191 566 0231 @StagecoachNE

If you're unhappy with our response, this is the independent body that will review complaints:

The Bus Appeals Body, PO Box 119, Shepperton, TW17 8UX.

All tickets are issued subject to the Company's Conditions of Carriage and Passenger Regulations. Leaflet H/20/1 (23.08.09)

We always try to run low floor easy access buses on this route. However, we may occasionally need to run a high floor vehicle for a journey.