



Link2 What is it?

Link2 is a new accessible dial-a-ride bus for people making local journeys for which there is no other suitable bus.

Link2 also provides an enhanced service for those unable to access mainstream public transport due to mobility issues.

Link2 will pick up and set down at your door and can be booked time and time again. It can be used for shopping, work, training, health appointments, virtually anything you need to travel for.

For journeys beyond five miles we will link you to a transport hub for connections to other services. (In the most remote areas of County Durham, such as Teesdale, Weardale and parts of Derwentside travel can exceed the five mile limit).



Fares

Concessionary pass holders travel for free, other passengers will pay fares in line with other mainstream public transport services.



Times of operation for Link2 buses

Link2 runs Monday to Friday from 8am to 6pm. Journeys can be booked to start at any time within these hours, subject to the availability of the vehicle. To maximise availability, users may share the bus with others making similar journeys.

How to book

To book a **Link2** journey simply call **03000 269 999**. Booking line is open Monday to Thursday 8.30am to 5.00pm, Friday 8.30am to 4.30pm.

Link2 can be booked up to 14 days ahead of when you want to travel. Bookings are open until one hour before you wish to travel but remember, all bookings are on a first come, first served basis.



Enhanced service for people with disabilities

Link2 can be used for any local journey by people who are disabled or have other personal mobility problems which prevent them from using ordinary bus services.

Link2 will take you more than five miles if that is necessary to link with your nearest town centre. Ring for further details.

An escort can travel with a disabled person who would normally require this support.

Please have the courtesy to ring the booking line if you need to cancel a previous booking.

03000 269 999
www.durham.gov.uk

Link

Who's it for?

It's for everyone, so long as your journey fits one of the following:

 There isn't a bus stop nearby (within 600m / about ten mins walk).

 There isn't a bus within one hour of when you want to travel.

 The journey would require a change of bus.

Link

Contact

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Link

The new dial-a-ride bus service from Durham County Council

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Please ask us if you would like this document summarised in another language or format.

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